

Servicing and replacement part services in Holland for customers of KELLENBERGER, HAUSER, TSCHUDIN and TRIPET machines

Date 27. August 2009

Following the bankruptcy of the company SGM Machine Technology B.V., the company Kellenberger has decided to undertake responsibility itself for customer service (servicing and replacement parts).

With immediate effect, the entire resource planning and supervision for our service staff for KELLENBERGER products is changing hands to the plant in St. Gallen. The plant in Biel is responsible for the product groups HAUSER, TRIPET, and TSCHUDIN.

Beginning immediately we are represented by a service technician in Holland. Mr. Carlo Struik already has many years of experience with Kellenberger machines, and took care of the Dutch market in the same capacity over recent years successfully for SGM Machine Technology B.V.

The coordination of his jobs will be done directly out of Switzerland by Kellenberger St. Gallen or Kellenberger Biel, depending to the type of machine. For this reason, we request that you contact one of the following offices directly with your enquiries whenever possible.

The contact information for customer service in St. Gallen is as follows:

By telephone at: ++41 (0) 71 242 91 11
By fax at: ++41 (0) 71 242 92 22

KELLENBERGER Products

Replacement parts: kel.parts@kellenberger.net
Diagnostics: kel.diagnostic@kellenberger.net
Training: kel.training@kellenberger.net

The contact information for customer service in Biel is as follows:

By telephone at: ++41 (0) 32 344 11 52
By fax at: ++41 (0) 32 344 11 35

HAUSER Products

Replacement parts: hauser.parts@kellenberger.net
Diagnostics: hauser.diagnostic@kellenberger.net
Training: hauser.training@kellenberger.net

TRIPET Products

Replacement parts: tripet.parts@kellenberger.net
Diagnostics: tripet.diagnostic@kellenberger.net
Training: tripet.training@kellenberger.net

TSCHUDIN Products

Replacement parts: tschudin.parts@kellenberger.net
Diagnostics: tschudin.diagnostic@kellenberger.net
Training: tschudin.training@kellenberger.net

We will supply you with information about sales in Holland shortly in writing.

If you have any questions we will naturally be happy to answer them at any time.

Sincerely
L. KELLENBERGER & CO AG

Heinz Bolt
Manager Customer Service St. Gallen

Anton Käser
Manager Customer Service Biel